



# 5 Reasons to Choose 5 Stars

Why should our 5 out of 5-Star Medicare plan rating matter to you?<sup>1</sup>



### 1. Because it means you get the highest quality health plan

Only a handful of Medicare Advantage plans out of nearly 400 nationwide earned 5 Stars from Medicare in 2020—and we are the only plan in Massachusetts to ever receive a 5-Star rating 5 years in a row.

### 4. Because it means you can switch plans if you need to

If your needs change, even if it's not an enrollment period, you can switch from one Tufts Medicare Preferred HMO plan to another that's right for you. Only 5-Star Medicare plans let you do that.<sup>2</sup>

# 2. Because it means you get better customer service

Part of our 5-Star rating was earned for keeping members happy. Fewer of our members submitted complaints or left the plan, and more got the service they needed and in a timely matter.

#### 5. Because 5-Star quality is affordable, as low as \$0/month

We offer a range of Tufts Medicare Preferred HMO plans to meet your needs, including ones with low premiums and others with low out-of-pocket costs. We'll even help you find the right one.

# 3. Because it means we work harder to keep members healthier

Part of our 5-Star rating was earned for easy access to services like physical examinations, vaccinations, and preventive screenings as well as help with chronic health conditions.

Choose us as your Medicare plan and see why 97% of our members stay year after year.

Call 1-800-936-1978 (TTY: 711)



# Choose the only Medicare Advantage plan in Massachusetts with 5 Stars 5 years in a row.<sup>1</sup> Call 1-800-936-1978 (TTY: 711)



<sup>1</sup>Every year, Medicare evaluates plans based on a 5-Star Rating System. Tufts Medicare Preferred HMO plans received 5 out of 5 Stars for contract years 2016, 2017, 2018, 2019, and 2020. For more information on plan ratings, go to www.medicare.gov.

<sup>2</sup>Eligibility conditions apply, call the toll-free number shown above to speak with a representative.

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