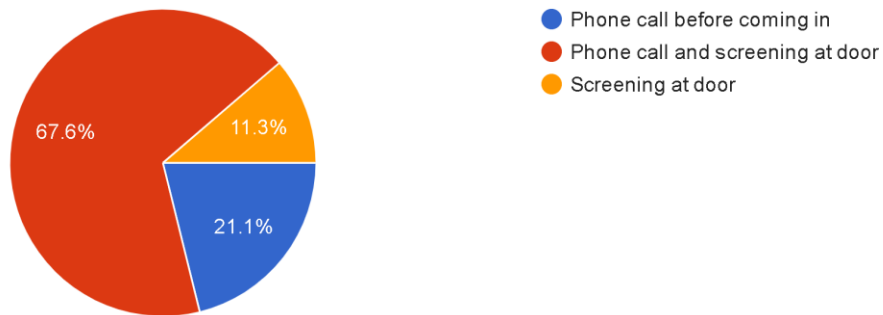


Practice Operations and Patient Flow Survey Results May 26, 2020

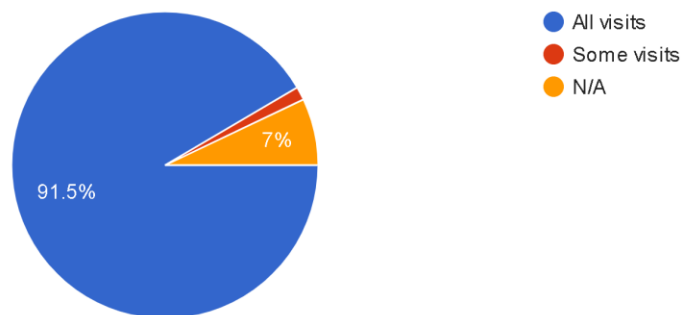
What is in place for pre-visit screening of patients?

71 responses



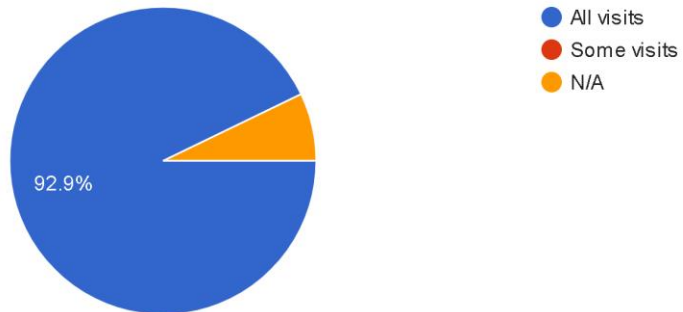
Are administrative staff members using Personal Protective Equipment (PPE)?

71 responses



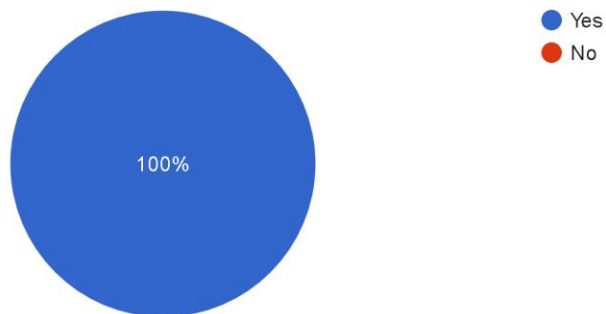
Are the patient facing staff members using PPE?

70 responses



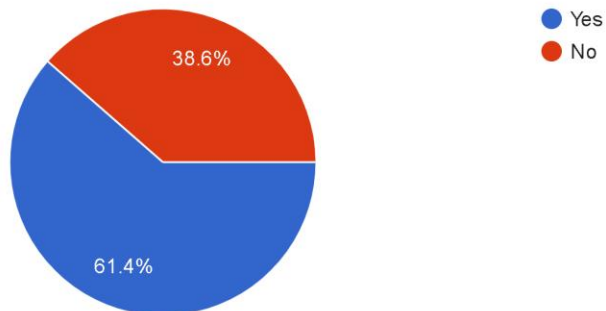
Are patients required to wear masks?

70 responses



Are you using a waiting room?

70 responses

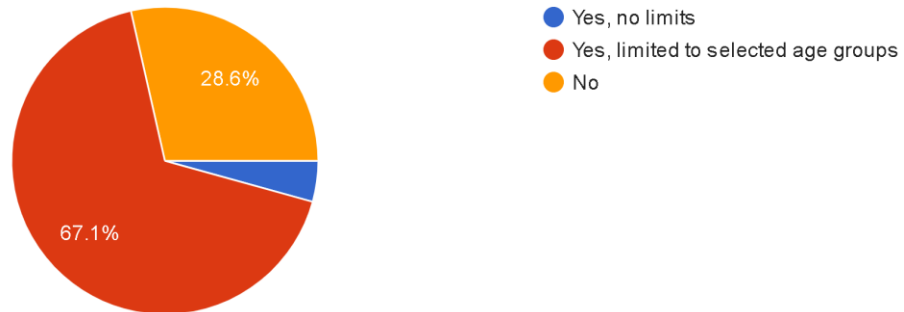


How have you modified the waiting room to accommodate social distancing?

- Chairs are set up 6 feet apart
- Patients are being scheduled one person at a time to avoid overlap
- Patients are being asked to wait in their vehicle until notified to come in
- Limiting accompanying family members only to one additional person if necessary
- Patients are being asked not to bring bags into the office

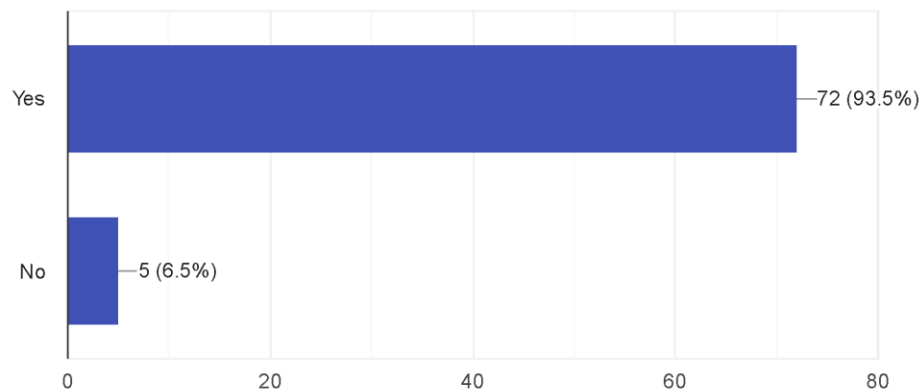
Is the office allowing patients to be accompanied by others?

70 responses



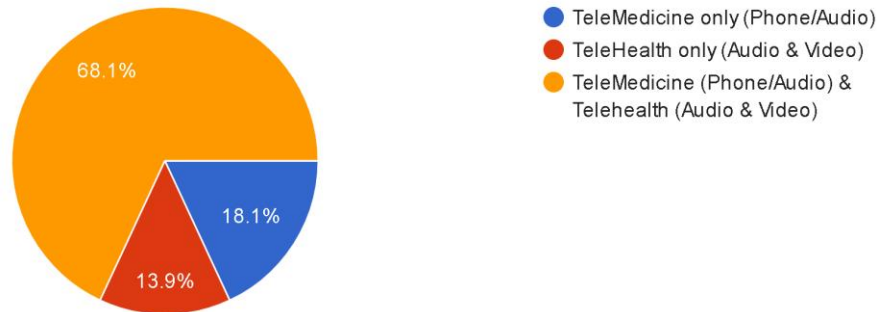
Are you utilizing TeleMedicine or TeleHealth consults in the practice?

77 responses



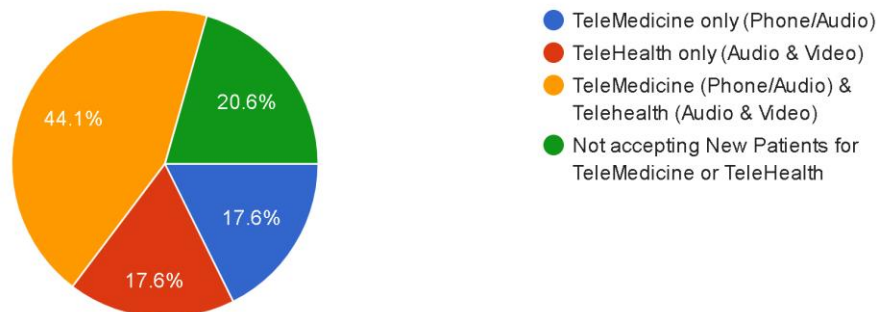
Established Patient scope for TeleHealth or TeleMedicine visits:

72 responses



New Patient scope for Telehealth or TeleMedicine visits:

68 responses



Popular applications for TeleHealth being used:

- Doximity - <https://www.doximity.com/app>
 - Doxy.me - <https://doxy.me/>
 - Epic/ Warp Drive
 - Google Meet*
 - Facetime*
- **Important reminder: Google meet, facetime, Zoom (free) are among the platforms that are NOT HIPPA compliant. Guidelines will begin to resurface regarding the need to use a HIPPA compliant software.**

Do you plan to continue TeleHealth service after COVID-19?

74 responses

