



The COVID-19 pandemic has changed our lives and routines in unprecedented ways. For nearly three months, access to health care was limited to patients who needed emergency care or urgent care. Thanks to a significant and steady decline in the number of Massachusetts residents contracting COVID-19, the state continues to remove many of the restrictions on health care providers and **appointments are now available for a wide range of services.**

At Beverly and Addison Gilbert Hospitals, part of Beth Israel Lahey Health (BILH), we know you may have questions about what we are doing to ensure a safe environment at our hospitals, outpatient centers, primary care and specialty care practices. We want to assure you that we are fully prepared to safely welcome you back for the care you need.

## Introducing Beth Israel Lahey Health Safe Care

In addition to our already stringent safety measures, we have designed new processes, standards and technologies to ensure your protection from COVID-19 at all Beth Israel Lahey Health locations. Known as BILH Safe Care, these standards meet or exceed guidelines issued by the Centers for Disease Control and Prevention and the Massachusetts Department of Public Health. BILH Safe Care precautions include:



**Three-Point COVID-19 Symptom Check in Advance of Appointments**



**Masks for Everyone**



**Enhanced Cleaning and Disinfection**



**Waiting Room Alternatives**



**Safe Separation of Care for COVID-19 Patients**



**Daily Health Checks for Staff**



**Visitor Restrictions**

We invite you to visit [BILH.org/SafeCare](https://www.bilh.org/SafeCare) to learn more about our comprehensive safety measures.

## Schedule your Appointment Today

Your health and safety are our top priority and we encourage you to take the steps now to get the care you need. We follow state guidelines to ensure your appointment is scheduled as quickly as possible based on your health and the type of care needed. **Please reach out to your physician's office to schedule an appointment, learn more about our safety measures or discuss whether a telehealth visit might be a suitable alternative to an office visit.** Contact information for all of our doctors is available at [beverlyhospital.org/find-a-doctor](https://www.beverlyhospital.org/find-a-doctor).



Beth Israel Lahey Health