

Beth Israel Lahey Health (BILH) Performance Network
 COVID-19 Health plan and payer repository
 Updated: July 17, 2020

Payer	Link
Aetna	https://www.aetna.com/content/dam/aetna/pdfs/aetnacomprior-authorization-notification.pdf
	https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html#fac-link-content-section-responsivegrid_copv_responsivegrid_accordion_1
	https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq/billing-and-coding.html
AllWays	https://resources.allwayshealthpartners.org/Provider/PPG/Telemedicine.pdf
	https://info.allwayshealthpartners.org/covid19-faq
	https://bestpractice.allwayshealthpartners.org/blog/check-out-allways-health-partners-covid-19-faqs
	https://provider.allwayshealthpartners.org/administrative-newsletter-archive/may-2020
	http://resources.allwayshealthpartners.org/Provider/PPG/Covid-19PaymentPolicy.pdf
	https://info.allwayshealthpartners.org/covid19-faq/testing-treatment
Anthem (BCBS of NH)	https://info.allwayshealthpartners.org/masshealth-covid19-faq
	https://cdn2.hubspot.net/hubs/5977230/COVID19_telemedicine_policy.pdf
	https://www.allwayshealthpartners.org/meet-us/Newsroom/Coronavirus-Notice
	https://providernews.anthem.com/new-hampshire
	https://providernews.anthem.com/new-hampshire/article/important-covid-19-update-prior-authorization-and-other-policy-adjustments-9
BCBS of MA	https://providernews.anthem.com/new-hampshire/article/information-from-anthem-for-care-providers-about-covid-19-updated-march-19-2020-2
	https://providernews.anthem.com/new-hampshire/article/federal-resources-available-for-care-providers-and-employers-in-the-federal-cares-act-2
Beacon	https://providernews.anthem.com/new-hampshire/article/information-from-anthem-for-care-providers-that-perform-aba-services-during-covid-19-7
	https://www11.anthem.com/shared/naapplication/f0/s0/t0/pw_q397383.pdf?refer=ahpmedprovider
Beacon	https://www.beaconhealthoptions.com/coronavirus/
BMC (Boston Medical Center) Health Net	https://s21151.pcdn.co/wp-content/uploads/Coronavirus-Additional-Resources.pdf
	https://www.beaconhealthoptions.com/coronavirus-and-your-mental-health/
Cigna/Great West	https://www.bmchp.org/I-Am-A/Provider/COVID-19-Resources
	https://www.bmchp.org/-/media/ddabab40e4794e70833d4eef9a13.ashx
Commonwealth Care Alliance (CCA)	https://www.cigna.com/individuals-families/health-wellness/topic-disaster-resource-center/coronavirus-public-resources
Fallon Health	https://static.cigna.com/assets/chcp/resourceLibrary/medicalResourcesList/medicalDoingBusinessWithCigna/medicalDbwCOVID-19.html
Health New England (HNE)	http://www.commonwealthcarealliance.org/providers
Harvard Pilgrim Health Care	http://www.fchp.org/en/providers/criteria-policies-guidelines/pavment-policies.aspx
MassHealth	https://www.fchp.org/en/coronavirus.aspx
	http://hnetalk.com/provider/coronavirus-covid-19-provider-update/
	https://www.harvardpilgrim.org/providers
	https://www.mass.gov/lists/2020-masshealth-provider-bulletins
	https://www.mass.gov/lists/provider-publications
	https://www.mass.gov/info-details/covid-19-guidance-and-directives#health-care-professionals-&-organizations-
	https://www.medicaid.gov/state-resource-center/downloads/covid-19-section-6008-CARES-faqs.pdf
	https://www.mass.gov/info-details/masshealth-coronavirus-disease-2019-covid-19-providers
	https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page
	https://www.cms.gov/files/document/03092020-covid-19-faqs-508.pdf
Medicare	https://www.cms.gov/files/document/covid-accelerated-and-advance-payments-state.pdf
	https://www.cms.gov/files/document/cms-2020-01-r.pdf
	https://www.cms.gov/files/document/se20015.pdf
	https://www.cms.gov/newsroom/press-releases/trump-administration-makes-sweeping-regulatory-changes-help-us-healthcare-system-address-covid-19
	https://www.cms.gov/files/document/qso-20-24-asc.pdf
	https://www.cms.gov/files/document/summary-covid-19-emergency-declaration-waivers.pdf
	https://www.cms.gov/files/document/covid-home-health-agencies.pdf
	https://www.cms.gov/files/document/covid-19-physicians-and-practitioners.pdf
	https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit
	https://www.providerexpress.com/content/ope-provexpr/us/en/COVID-19_Provider_Updates.html
Optum (UBH)	https://www.providerexpress.com/content/ope-provexpr/us/en/Important-updates.html
Senior Whole Health	https://www.seniorwholehealth.com/home/providers-massachusetts
Tricare/Humana Military	https://www.humanamilitary.com/coronavirus/provider
Tufts Health Plan - Commercial	https://tuftshealthplan.com/documents/providers/training/webinar-invite-covid-19
Tufts Health Plan - Commercial Freedom Plan	https://tuftshealthplan.com/provider/provider-information/coronavirus-updates-for-providers
Tufts Health Public Plans	https://thfp.com/providers/provider-information/coronavirus-updates-for-providers
Tufts Health Plan - Senior Products	https://tuftshealthplan.com/provider/provider-information/coronavirus-updates-for-providers
Unicare/GIC Commonwealth Indemnity Plan	See Medicare
UnitedHealthcare	https://www.unicarestatplan.com
	https://www.unicarestatplan.com/ProviderHome.html
	https://www.unicarestatplan.com/COVIDHome.html
	https://www.uhc.com/health-and-wellness/health-topics/covid-19
	https://www.uhcprovider.com/en/resource-library/news/network-news.html
	https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services.html
	https://www.uhcprovider.com/content/dam/provider/docs/public/resources/news/2020/covid19/COVID-19-Date-Provision-Guide.pdf
https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-testing.html	
https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services/covid19-telehealth-services-telehealth.html	
https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/pa-covid19-updates.html	
https://www.UHCprovider.com/covid19	
US Family Health Plan	https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19.html
	https://www.usfamilyhealth.org/for-providers/
Non-Payer Specific Resources	Link
Experian Payer Alerts	https://www.mpv.com/app/WebObjects/PayerAlertsCovid19
Behavioral Health Resource Hub	https://psychhub.com/covid-19/
Massachusetts Medical Society	http://www.massmed.org/
	http://www.massmed.org/Patient-Care/COVID-19/COVID-19/#.XqbiAiiKiw
Massachusetts Health & Hospital Association	https://www.mhalink.org/MHA/Education/COVID19Webinars/MHA/Education/External_COVID19_webinars.aspx