

# ***Medical Service Conference***

## **Fostering a Culture of Civility: Why It Is Elusive and How to Recapture It**

Presented by

**Catherine Caldicott MD FACP**

### **Objectives**

Explain how incivility and lapses in professional communication can adversely impact clinical care and service

Apply techniques and practices to cultivate and support a learning and clinical climate of ongoing civility and professional communication

**Wednesday, Oct 5 2022**

**6:00—7:00 pm**

**Teams**

Phone Conference ID: 292 459 020#

1 929-346-6953,,292459020#

[Click here to join the meeting](#)

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